



FY 2022 Community Health Improvement Plan

INTEGRIS Community Hospitals
(Council Crossing, Del City, OKC West and Moore campuses)

Access to Care • Food Insecurity • Tobacco





INTEGRIS Health

Mission, Vision and Values

Mission

Partnering with people to live healthier lives.

Caring for our patients is our top priority. As the largest health care system in Oklahoma, we feel it's our responsibility to improve the health of the citizens of our great state. But we learned a long time ago that we can't fully care for our community by staying exclusively within the walls of our facilities.

At INTEGRIS Health, caregivers take their education and skills into the community to make a difference in the lives of fellow Oklahomans. Their dedication, combined with our resources, helps accomplish a variety of things – from providing free clinical services, screenings and education programs to working with juvenile offenders and providing activities for senior citizens.

We also realize the health of a community isn't just physical and mental – it's economic and spiritual as well. That's why we offer a myriad of programs that address all these important issues.

Vision

Most Trusted Partner for Health

Values

iCare

Integrity, Compassion, Accountability, Respect and Excellence



Executive Summary

The Patient Protection and Affordable Care Act (ACA) requires each not-for-profit hospital to conduct a Community Health Needs Assessment (CHNA) every three years to identify significant health needs in the community, to report impact of previous community health improvement initiatives, and to develop an implementation plan to address and measure community health activities created to address the significant health needs.

INTEGRIS Health reports compliance with the requirements on the IRS Form 990 Schedule H annually. INTEGRIS Health created CHNA reports and implementation plans for Health Partner Investments (Community Hospital and Northwest Surgical Hospital), Oklahoma Center for Orthopaedic & Multi-Specialty Surgery (OCOM) and INTEGRIS Community Hospitals (Council Crossing, Del City, OKC West and Moore campuses). Documents were made available to the public.

INTEGRIS Health collaborated with local community partners on the CHNA. The results identified Obesity, Access to Care, Food Insecurity, Mental Health and Tobacco as the priority issues. INTEGRIS Health chose to focus on all of the identified priority issues.

The issues were chosen based on state and local data, surveys, identifiable gaps, available resources and input from small focus groups. In 2020, INTEGRIS Health collected 402 surveys across Oklahoma and Cleveland Counties. Surveys were collected from each facility service area and broken down to identify needs in specific areas.

INTEGRIS Health developed a one-year Community Health Improvement Plan (CHIP) designed to meet the needs of the community based on the results of the CHNA which was completed in December of 2020. The plan aligns with INTEGRIS Health pillars of excellence.

This implementation plan addresses the following priority issues.

- Access to Care
- Food Insecurity
- Tobacco

During this plan cycle, INTEGRIS Health will collaborate with community partnerships to improve the health for low-income, under-served and uninsured populations. INTEGRIS Health is committed to the successful completion of the CHIP, utilizing a collaborative, systemwide approach. Outcome measures will be tracked quarterly and annually through the evaluation process.

Oklahoma City Metro Health Need Priorities

INTEGRIS Health Managed Facilities

INTEGRIS Health Edmond	INTEGRIS Baptist Medical Center	INTEGRIS Southwest Medical Center	INTEGRIS Cancer Institute	Lakeside Women's Hospital
<ul style="list-style-type: none"> •Obesity •Mental Health •Access to Care •Food Insecurity •Tobacco 	<ul style="list-style-type: none"> •Obesity •Mental Health •Access to Care •Food Insecurity •Tobacco 	<ul style="list-style-type: none"> •Obesity •Mental Health •Access to Care •Food Insecurity •Tobacco 	<ul style="list-style-type: none"> •Obesity •Mental Health •Access to Care •Food Insecurity •Tobacco 	<ul style="list-style-type: none"> •Obesity •Mental Health •Access to Care •Food Insecurity •Tobacco

INTEGRIS Health Joint Venture Hospitals

<p>HPI Community Hospital North</p> <ul style="list-style-type: none"> •Obesity •Food Insecurity •Tobacco 	<p>HPI Community Hospital South</p> <ul style="list-style-type: none"> •Obesity •Food Insecurity •Tobacco 	<p>HPI Northwest Surgical Hospital</p> <ul style="list-style-type: none"> •Obesity •Food Insecurity •Tobacco 	<p>Oklahoma Center for Orthopaedic & Multi-Specialty Surgery</p> <ul style="list-style-type: none"> •Obesity •Food Insecurity •Tobacco
<p>INTEGRIS Community Hospital Council Crossing</p> <ul style="list-style-type: none"> •Access to Care •Food Insecurity •Tobacco 	<p>INTEGRIS Community Hospital Moore</p> <ul style="list-style-type: none"> •Access to Care •Food Insecurity •Tobacco 	<p>INTEGRIS Community Hospital Del City</p> <ul style="list-style-type: none"> •Access to Care •Food Insecurity •Tobacco 	<p>INTEGRIS Community Hospital OKC West</p> <ul style="list-style-type: none"> •Access to Care •Food Insecurity •Tobacco



Community Health Priority Issue: ACCESS TO CARE

Lack of access to affordable and timely medical care was a reverberating theme throughout the assessment process. Access to comprehensive, quality health care services is important. It promotes and maintains good health, prevents and manages diseases, reduces unnecessary disability and premature death, and encourages health equity. Good health also requires oral and mental health care access. Three components of access are insurance coverage, health services, and timeliness of care. Potential barriers include high cost of care, underinsured or uninsured, lack of primary or specialty services, and culturally sensitive care. The uninsured and underinsured populations experience delays in receiving timely care, lack the ability to receive preventive measures, and seek care in the local emergency rooms, which results in preventable hospital admissions. In Oklahoma, it's estimated that 17% of people are without insurance. (1)

(1) County Health Rankings: Measures and National/State Results: Oklahoma.

Access to Care

Hospital Resources: community dietitians, minor emergency clinics, finances for community hospitals, free community clinic, budget for screening supplies, screening staff, volunteers, food outlets/pantries, free community screening services and coordination

Partnerships: federally qualified health centers, Health Alliance, Crossings Community Clinic, Regional Food Bank

Program	Supporting Activities	Yearly Targets
Medicaid Specialist	Provide resources and help enrolling in new Medicaid expansion	June 2021: Hire Medicaid Specialist
Helping Hands	All campuses have information regarding the financial assistance program	FY 2022: All campuses provided with education, signage, and policy review
Free Health Clinic/Services	Provide free health clinic service information to patients in need	FY 2022: Informational flyer and IT access developed for staff use
Medicaid Fair	Assist appropriate individuals in Del City community with signing up for Medicaid	July 2021: Partner with City of Del City to facilitate Medicaid Fair



Community Health Priority Issue: FOOD INSECURITY

According to “Hunger Free Oklahoma,” 652,090 people are food insecure in the state. (2) Hunger affects people of all walks of life. Community survey results identified access to healthy food as an issue and scored high in all three survey forms. Therefore, we will continue to partner with the Regional Food Bank of Oklahoma across the system to address hunger and malnutrition in the state

(2) Hunger Free Oklahoma. Ending Hunger in Oklahoma

Food Insecurity

Hospital Resources: community dietitians, minor emergency clinics, finances for community hospitals, free community clinic, budget for screening supplies, screening staff, volunteers, food outlets/pantries, free community screening services and coordination

Partnerships: federally qualified health centers, Health Alliance, Crossings, Regional Food Bank

Program	Supporting Activities	Yearly Targets
Food Bank Volunteers	Hospital staff volunteer their time to work at the food bank/ outlet/pantry	FY 2022: Inform hospital staff of volunteer opportunities
Food Drives	Support food bank/pantries financially through donations	November 2021: Complete food drive #1 December 2021: Complete food drive #2



Community Health Priority Issue: TOBACCO

Although tobacco was not specifically identified by the community as a priority issue, INTEGRIS Health chose to continue addressing the issue. The state of Oklahoma continues to have an “F” in heart disease deaths and a grade of “D” in the incidence of lung cancer. (3) Oklahoma is one of the unhealthiest states in the nation. Each year 7,500 adults die from their own smoking. (4) With the expansion of vaping and electronic cigarettes, nicotine addiction remains an important issue. 31.1% of cancer deaths in Oklahoma can be attributed to smoking. (4) Tobacco use in Oklahoma costs \$1.62 billion in direct health care costs. (4)

(3) Oklahoma State of the State Health Report. Indicators. 2019

(4) Tobacco Free Kids. Oklahoma State Report. 2021

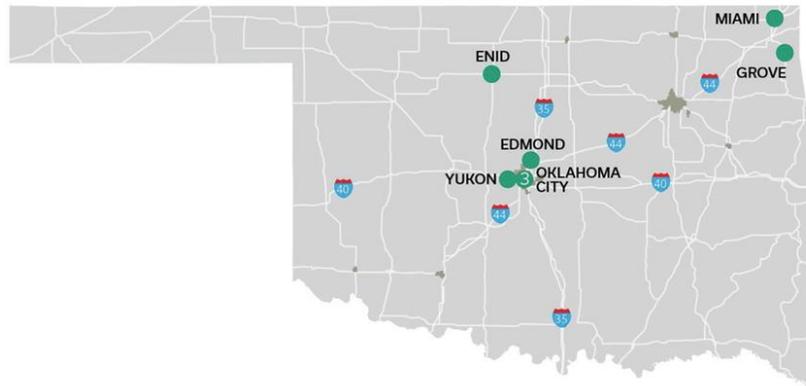
Tobacco

Hospital Resources: Educational material, referral system, Oklahoma City County Health Department Partnership and Wellness Initiatives, employee assistance program, behavioral health specialists, behavioral health services, financial support, mobile assessment team, trained mental health first aid facilitators, online screening tool

Partnerships: Youth and Family Services, United Way of Central Oklahoma, Oklahoma Department of Mental Health and Substance Abuse, American Foundation for Suicide Prevention, North Alliance on Mental Health Institute, 211 referral system, YWCA, Areawide Aging Agency, Oklahoma City Community Foundation, Oklahoma City County Health Department and Lynn Institutes’ Northeast Oklahoma City Collaborative

Program	Supporting Activities	Yearly Targets
Stop Smoking Education	Provide patients smoking cessation resources	September 2021: Include TSET education to all patients
Tobacco Free Policy	All campuses are tobacco free	July 2021: Signage is posted and up to date

Facilities



Facilities required to have a Community Health Improvement Plan

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| HPI Community Hospital North | INTEGRIS Community Hospital Del City |
| HPI Community Hospital South | INTEGRIS Community Hospital Moore |
| HPI Northwest Surgical Hospital | INTEGRIS Community Hospital OKC West |
| INTEGRIS Baptist Medical Center | INTEGRIS Health Edmond |
| INTEGRIS Canadian Valley Hospital | INTEGRIS Southwest Medical Center |
| INTEGRIS Cancer Institute | Lakeside Women’s Hospital |
| INTEGRIS Community Hospital Council Crossing | Oklahoma Center for Orthopaedic Multi-Specialty Surgery |

Regional Facilities

- INTEGRIS Bass Baptist Health Center, Enid
- INTEGRIS Grove Hospital
- INTEGRIS Miami Hospital
- INTEGRIS Northwest Specialty Hospital, Enid

Link to all facilities CHIPs: <https://integrisok.com/about-integris/serving-our-community/reports>



Community Health Improvement Plan FY 2022

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